

Judith Tompson
Nine Lancelot Court, Apt. 8
Salem, New Hampshire 03079

EXHIBIT

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Z Tompson

DE 18-148

25 May 2018

FAX & STANDARD MAIL

The Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301-2429

Fax: (603) 271-3878

ATTN: Ms. Debra A. Howland, Executive Director

I received notice, from the Public Utilities Commission ("PUC"), that Liberty Utilities ("Liberty") is attempting to disconnect my electric service once again. Please be advised that I have not received any written correspondence from Liberty regarding disconnection in the year 2018.

In 2017, Liberty sought disconnection. There was no hearing on the matter. The PUC office authorized Liberty to begin "collection activity." No collection activity ensued, either via telephone and/or via postage prepaid first-class mail, by any entity on behalf of Liberty. Instead, **Liberty disconnected the electric service without notice.** No notice of disconnection was sent to me via mail. In 2017, the electric service was later restored. To my knowledge, No other disconnection notice was made by Liberty.

If Liberty has sent the PUC another letter requesting disconnection in 2018, please be advised that I have not received a copy of the letter from Liberty. In addition, I have not heard from Liberty via telephone in 2018. The last payment made to Liberty was in the amount of \$47.00 with a current charge of \$23.00 for the billing period of 05/16/2018. I ask that the PUC please forward any 2018 correspondence from Liberty regarding this second requested disconnection.

As you are aware, a payment arrangement exists, with Liberty Utilities, in the form of yearly \$675.00 payments and/or credits from the Rockingham Community Action Program ("CAP"). The \$675.00 is paid directly to Liberty Utilities for electric service. Each year I am notified of the CAP amount; which has been \$675.00 yearly, and each year Liberty Utilities then notifies me of the credit to be applied to the account from CAP. CAP forwards notification of the credit amount to Liberty Utilities, each year, and I receive a copy from CAP. The money is paid, directly to Liberty Utilities, by CAP monthly. I need only apply for the assistance with CAP yearly. The payments are made, and received, by the organizations. Any amounts alleged owed should have been extinguished by the CAP payments. In fact, this year I was allotted an additional \$275.00 to be dispersed by CAP in 2018. Hence, I dispute any amounts alleged owed and/or due to Liberty Utilities.

A current physician medical certificate is on my account, due to a debilitating and chronic physiological medical condition. An electric service disconnection would be devastating to me, as a medically necessary service, as well as the sole, disabled, residential occupant living on the premises. At this time, I dispute any Liberty Utilities' amounts alleged owed and/or due. If the PUC seeks to mediate between Liberty and me to remedy any disputed billing, please let me know. I request a hearing prior to any decision by the PUC; which will affect my necessary electric service and safety.

I respectfully ask that this second Liberty request to disconnect electric service be denied. Thank you for your time regarding this urgent medical matter.

Sincerely,


Judith Tompson

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